

# TREVOR WINN

Looking for a job to go along with my future career after college!

Spartanburg, SC 29301

winnboys1105@gmail.com

513-687-6245

My name is Trevor Winn, I am currently a Computer Science student and I plan on pursuing a Masters degree in Computer Science.

For this position I realize you are looking for someone with strong communication, analytical, organizational, and technical skills. With my background in programming I have learned critical thinking in order to debug and solve complicated mathematical problems.

I can truly thank my prior military experience for my ability to thrive in structured social situations as you have to maintain various social etiquette while communicating with your superiors. As amusing as it may be, my team leader reprimanding me for even the smallest mistakes has allowed to me remain level-headed in any given situation.

During my time at Ingles Markets I developed a Customer Service foundation that can be utilized to bring even the most difficult situations to an understanding for all parties involved.

All of this is to say I really do believe I could be passionate working for you and I am confident I would be a valuable asset for your company. I'd be so happy to learn more about this position, please feel free to call, text, or e-mail.

My github is linked down below.

Thank you for your time!

Authorized to work in the US for any employer



## WORK EXPERIENCE

### **Picker/Packer**

**Adidas** - Spartanburg, SC  
August 2020 to October 2020

Pick items based on a set of instructions such as Zone location, aisle location, Area location, Cubby location, amount of said item, bin to place said item. Pack items from boxes in same pattern. Other tasks I perform are Non-sort, Shipping, training new picker/packers. Training new Pickers gave me a good foundation on how to help someone understand concepts that they may be confused on.

### **Customer Service Representative**

**Ingles Supermarkets** - Boiling Springs, SC  
March 2019 to July 2020

During my time at Ingles markets I started as a "Gas Attendant" where I supervised the Kiosk and pumps, this included handling customer transactions, assisting elderly customers with pumping their gas, pump and register maintenance, sales paper work, lottery sales, and I managed phone lines.

This is where I gained the most customer service experience as I had to perform all customer service duties independently. It taught my how to respond to incoming customer calls, deal with customers frustrated due to technical issues.

My next position was "self checkout attendant", my responsibilities were: interact with guests to build a pleasant customer experience, adapt to constantly changing situations and handle them accordingly. Due to proving myself in the gas station I also performed office tasks which allowed management to trust me with more responsibilities which included, turning override keys, managing office till, handling customer complaints by finding a solution based on my own judgement or forwarding the complaint to my supervisor.

The final job I performed during my times at Ingles was "Dairy Stocker". As a dairy stocker I mostly refilled all dairy products and put up dairy pallets from shipping, my one other responsibility during this time was helping customer locate items throughout the store or help them with any questions they had. I spent a good amount of my time helping customers due to me being the night stocker (10am - 8pm) for dairy, which led to a large amount of traffic through the area I was stocking.

## **Airborne Mission Systems**

**US Airforce** - San Antonio, TX

November 2018 to March 2020

I completed basic training in the US Airforce, this included classes that taught General Health and Lifestyle, First-Aid, Military history, Chain of command, Military Discipline, and many other core concepts. My biggest takeaway from my time there was Military Discipline, which allows one to maintain the highest standard even in the toughest situations. It's thanks to this that I can maintain a calm and level head in any situation. I am now able to remain patient through conflict and customer complaints.



## **EDUCATION**

### **High school diploma**

**Union County High School, High School in High school**

2017



## **SKILLS**

- **Computer Operation (4 years)**
- **Customer Service (1 year)**
- **Sales (1 year)**
- **Cash Handling (1 year)**
- **Upselling (1 year)**
- **Cashiering (1 year)**
- **Stocking (1 year)**
- **Troubleshooting (1 year)**
- **Military Experience (Less than 1 year)**
- **Python (1 year)**
- **JavaScript (Less than 1 year)**
- **C/C++ (3 years)**
- **HTML5 (Less than 1 year)**



---

## LINKS

<https://clumsybuddy.github.io/My-Resume/>

<https://github.com/ClumsyBuddy?tab=repositories>



---

## MILITARY SERVICE

### **Branch: Airforce**

Service Country: United States

Rank: E-1

November 2019 to March 2020

Basic training and beginning of technical school. Sent home with entry level separation do to a medical issue not found in meps.



---

## ASSESSMENTS

### **Technical Support — Proficient**

September 2020

Performing software, hardware, and network operations.

Full results: [Proficient](#)

### **Technical Support: Customer Situations — Proficient**

September 2020

Responding to technical support situations with sensitivity.

Full results: [Proficient](#)

### **Programming Fundamentals — Familiar**

October 2020

Designed by engineering managers and real-world employers, this test gives you hard data points to evaluate technical competency.

Full results: [Familiar](#)

### **Software Developer Fit — Proficient**

October 2020

Measures the traits that are important for successful software developers.

Full results: [Proficient](#)

### **Technical Support — Proficient**

October 2020

Performing software, hardware, and network operations.

Full results: [Proficient](#)

### **Recruiting — Proficient**

October 2020

Managing the candidate sourcing and selection process.

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.